Today’s hotel guests are savvy consumers who expect outstanding service. Your staff works hard to keep you ahead of the competition, and so should your enterprise applications. epitome .NET Property Management System (PMS) from Hotel Information Systems empowers you to create a business system that successfully manages your property, turns information into knowledge and realizes greater profits. epitome .NET PMS is divided into various modules that interact to provide a remarkably comprehensive and easy-to-use system. Its intuitive and well-structured user interface allows you and your staff to acquire the essential skills of property operations quickly and easily.

epitome .NET Property Management System

Developed from the ground up using the Microsoft .NET™ Internet framework, epitome .NET PMS provides proven, implemented functionality in an Internet native centrally deployable environment. By developing this ASP.NET Web application, Hotel Information Systems has taken advantage of the infrastructure services provided within the Microsoft framework, such as session state management and process recycling, to deliver a flexibly deployed application that is secure and fully functional for the hospitality industry. Accessible via thin clients or workstations running Internet Explorer™ 5.5 or higher, the epitome .NET PMS application can be deployed over a dedicated or public network simplifying your IT infrastructure to a database server, application server and an interface device server making future upgrades simpler, easier, and faster. For those who favor a property-based approach the application can be deployed locally, keeping your application and data on site.

Using Global Features

With the user interface you can access all-important account information from one screen instead of several, saving you and your staff time and money. The Query Wizard, available in each module, allows you to search and retrieve information for guest, group and company accounts using virtually any criteria. All of this is done without accessing complicated menu screens, thus increasing productivity.
Maximize revenue opportunities by designating "should rates" for individual group members arriving before or staying after the group dates. Sell unique rates, der rates" for individual group members arriving before specific rate classifications.

Another global feature of epitome .NET PMS is detailed guest service operations for establishing charge creating instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at cash value or usage-based certificates. Create cash-based certificates redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Save guest service agents time by establishing charge creating instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.

Reduce excessive credit extensions by easily identifying receivable accounts that have exceeded their credit limit via report or Query Wizard. Place receivable accounts on credit hold and use them redeemable at non-cash or exchange value.

Optimize prepayment by defining the business rules and requirements of taxation regulations directly in the application. You can create and maintain an unlimited number of tax schedules, including rates and how to route instructions which automatically transfer guest charges by individual code, group of codes or all codes from one account to another or to separate charges on a specific guest account.
Maximize revenue opportunities by designating "shoulders" or "bottlenecks" for targeted revenue generation efforts and improve your occupancy rates, increase your roof and enhance your revenue planning. Each module also has a customizable report configuration. Custom reports are embedded for the applications, you can set rules to filter the applications when you print them. You can sort and filter reports to view the exact information you need at a moment’s notice.

epitome .NET PMS enables your hospitality enterprise to increase revenue and occupancy, improve guest loyalty and reduce costs by centralizing and streamlining your operations.

Improving Revenue and Occupancy

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Increasing Revenue and Occupancy

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Improving Guest Loyalty

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Streamlining Operations

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Another global feature of epitome .NET PMS is centralized deployment. Each module also has a customizable report configuration. Custom reports are embedded for the applications, you can set rules to filter the applications when you print them. You can sort and filter reports to view the exact information you need at a moment’s notice.

epitome .NET PMS enables your hospitality enterprise to increase revenue and occupancy, improve guest loyalty and reduce costs by centralizing and streamlining your operations.

Improving Guest Loyalty

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Streamlining Operations

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Another global feature of epitome .NET PMS is centralized deployment. Each module also has a customizable report configuration. Custom reports are embedded for the applications, you can set rules to filter the applications when you print them. You can sort and filter reports to view the exact information you need at a moment’s notice.

epitome .NET PMS enables your hospitality enterprise to increase revenue and occupancy, improve guest loyalty and reduce costs by centralizing and streamlining your operations.

Improving Guest Loyalty

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.

Streamlining Operations

- Optimize the configuration of your resources to utilize the most productive combinations of component resources and deliver results with the appropriate impact on revenue availability.
- Reduce expenses by using the specialized features in the system, such as multiple room rates, multiple excess rate transactions, multiple properties and centralized deployment.
- Extend your marketing programs with the sale and management of gift certificates that can accommodate reference, referral and discount. Revenue and transaction information can be transferred to the business and marketing analysis for accurate revenue and occupancy.
Summary

epitome .NET PMS allows you and your staff to acquire the essential skills of property operations quickly and easily. Very little computer experience is required because the user interface is intuitive and well structured. Training is simplified with color-coded modules. Once employees are trained on one module, they can easily navigate throughout the others.

epitome .NET PMS is a complete solution for the management of single and multi-property enterprises. Incorporating industry standards with the latest technology, epitome .NET PMS promotes improved efficiency, long-term maintainability and increased profitability. With the tools available from Hotel Information Systems, you can access the knowledge and power of your enterprise to achieve positive results both now and in the future.